



How to configure X-Lite for C-Vox

Install X-Lite

Microsoft Windows

1. Exit any software applications that use sound such as CD and media players.
2. Run the setup executable file.
3. Follow the prompts offered by the install wizard. Note: You must accept the license agreement to install X-Lite.
4. Select Launch X-Lite at the final step of the wizard to start using the softphone.
5. Click Finish to complete the installation.
6. You may need to restart Windows in order to use X-Lite.

Apple Mac

1. The download file is an internet-enabled disk image; therefore most browsers should mount it automatically. However, if this is not the case, locate the .dmg file after download and double-click on it.
2. Read the license agreement and click "Agree" to proceed. Note that you must agree to the terms of the license agreement to install X-Lite for Macintosh.
3. Simply drag the application icon to the folder in which you wish to install X-Lite. This will normally be your Applications folder. If you do not have permission to install to the Applications folder you will most likely want to install to your home folder instead.

Running X-Lite

Microsoft Windows

1. Click the Start button.
2. Select Programs.
3. Select the folder labeled X-Lite (or whatever you choose as the Start Menu Folder during the installation)
4. Select X-Lite

Apple Mac

1. Open the folder where you installed X-Lite, usually in Drive/Applications.
2. Double-click the application icon.

X-Lite Audio

Since X-Lite is a software telephone application, you will require both speaker and microphone devices to make calls. Any of the following configurations are acceptable:

- External speakers and microphone (requires a full-duplex soundadapter)
- Dual-jack multimedia headset (requires a full-duplex sound adapter)
- Built in microphone and speakers (requires a full-duplex soundadapter)
- USB multimedia headset
- USB phone

Getting Acquainted with X-Lite

The X-Lite dial pad, along with along with its various controls and indicators is shown below.



Setting up X-Lite

In order to use the Conversant service you have to configure X-Lite manually by following the steps below.

1. Start X-Lite. If this is the first time you have used X-Lite then the "Sip Accounts" screen will appear. Otherwise, click on the Menu button and choose "Sip Account Settings"
2. Click on the Add button to open the Properties screen. Enter the following fields:

Properties of Account 1

Account | Voicemail | Topology | Presence | Advanced

User Details

Display Name: P Hone

User name: 6405554666

Password: ●●●●●●●●

Authorization user name:

Domain: conversant.co.nz

Domain Proxy

Register with domain and receive incoming calls

Send outbound via:

domain

proxy Address: proxy.conversant.co.nz

target domain

Dialing plan: #1{a}a.T;match=1;prestrip=2;

OK Cancel Apply

Display Name: your name

User Name: your Conversant VoIP username

Password: your Conversant VoIP password

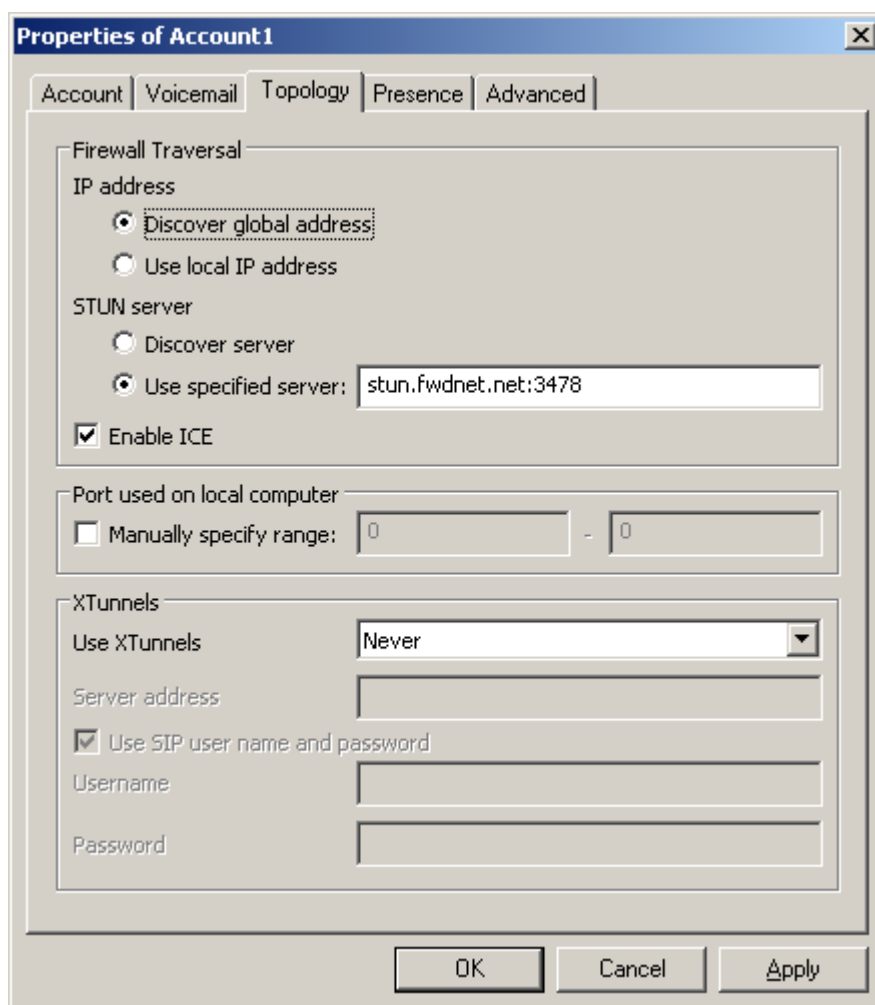
Authorization User: your Conversant VoIP username

Domain: c-vm-02.conversant.co.nz

Register with domain and receive incoming calls: Yes

Send outbound via: domain

3. Click the Topology Tab. Enter the following fields:



Discover Global Address: Yes

STUN Server. Use Specified Server: stun.fwdnet.net:3478

4. Click the OK button.
5. Click the Close button.
6. X-Lite should report "Discovering Network". If you have a firewall installed, ensure that you enable X-Lite to communicate with the network. When you have successfully registered, you will see "Ready" as the Call Status Message.

Calling with X-Lite

Making a call

1. Open X-Lite.
2. Allow it to detect your network environment, and login - this will take a few seconds – check the Call Status for "Ready" which indicates that you are ready to make a call.
3. Enter the phone number, or SIP address using your keyboard, or with your mouse using the numeric keypad on X-Lite.
4. Click the green Dial button.



Ending a call

To end a call, click the Hang up button (see Figure 3). As with traditional telephony, a call is also brought to an end when the other party hangs up.

Answering a call

You need to have X-Lite running to answer an incoming call. X-Lite will ring like a traditional telephone. To answer the call, click the green Dial button.